

## **Who are Victim Support?**

We are independent, not part of the police and set up to help people navigate through the criminal justice process.

We can help you to understand your rights as someone who has experienced crime, can talk to you about what will happen next and can be your supporter to help you through.

## **How do I contact the police?**

The officer who dealt with you when you reported the crime, should have talked to you about how and when the police would be back in touch with you.

It can take some time for an officer to be in contact but if you are concerned, want an update or want to give further information, you can contact South Yorkshire Police by ringing 101 or by using the form that can be found [here](#) on the South Yorkshire Police website.

As always, if your call is an emergency, you or someone else is in immediate danger or a crime is in progress, dial 999.

## **How do I find my crime reference number?**

The reference number relating to the crime, should have been given to you when you reported it. If you don't have that, you can contact the police using the links or numbers above to ask them for it.

## **What will happen next?**

The victim's code is in place to make sure that anyone experiencing crime knows what to expect through the process. You can find more information about this by visiting the [victim's code](#) section of our website.

## **How can I get help?**

If you want to access help online, you can visit our [website](#) where you will find information, tools and resources.

You can also set up an account on [my support space](#) where you can find interactive guides relating to different types of crime and the ways you might react.

You can also contact us using any one of the ways detailed on our [contact page](#) and we can talk through your needs.

## **I'm not sure what to do next**

If you reported an incident to the police, they will be in touch with you to talk about the next steps.

If you want to contact the police before they get in touch with you, you can call them or visit the website. If you are still unsure about what to do or want to talk through how you feel or what support is available, you can contact Victim Support at any time after a crime using any of our [contact details](#).